

DMG MORI LifeCycle Services

DMG MORI

DMG MORI FULL-SERVICE 5.0

All-round carefree package for your new machine

5 YEARS CAREFREE



**ORIGINAL
SPARE PARTS
INCLUDED**

**REPAIRS
INCLUDED**



**TRAVEL EXPENSES
INCLUDED**



FULL SERVICE



**MAINTENANCE
INCLUDED**



**PROTECTION
IN THE EVENT
OF A CRASH
INCLUDED**



All service and spare parts costs included!

All-inclusive, full cost control! From service operations, spare and wear parts, annual maintenance to comprehensive protection against machine breakage. DMG MORI Full-Service covers the first 5 years of your investment! Make use of this advantage – **a unique package exclusively for your new DMG MORI machine.**

YOUR ADVANTAGES

- + All-round carefree package:
All service and spare parts costs included
- + **Warranty extension to a total of 60 months**
- + No unexpected repair costs
- + Annual manufacturer maintenance included
- + **Protection in the event of a crash with immediate claims settlement by DMG MORI**
- + All services “from a single source” in the accustomed DMG MORI manufacturer quality
- + With DMG MORI Finance you can easily finance the full service when purchasing your new machine
- + 60 months free *NETservice* and remote service



**DMG MORI
FULL-SERVICE
ATTRACTIVE
PRICES WITH
CAREFREE
GUARANTEE!**

Carefree production – these services are included!

REPAIRS



Repairs, carried out without exception by our DMG MORI service technicians, are already included.

» No repair costs

TRAVEL EXPENSES



There are no travel expenses! All travel and ancillary costs are also covered by DMG MORI Full-Service.

» No travel expenses

ORIGINAL SPARE PARTS



Whether spare or wear parts - only our high-quality original spare parts are used for your machines.

» No costs for spare or wear parts

MAINTENANCE



Annual manufacturer maintenance including replacement of all necessary wear parts.

- + **Comprehensive manufacturer maintenance** by our service professionals
- + **Replacement** of all necessary wear parts such as scrapers, filters, filter mats and brushes
- + **The scope of maintenance** is adapted to the machine runtime **as required**

» **No maintenance costs**

COMPREHENSIVE COVER FOR CRASH & OTHER DAMAGE



Premium full protection in the event of machine breakage. Immediate, carefree and complete claims settlement is guaranteed in the event of a crash.

- + **100% cost coverage**
- + Time savings thanks to **immediate claims approval** from your service region
- + **Immediate claims settlement** e.g. by installing replacement part spindles
- + **€ 1,000 flat rate per claim**

» **No service costs**

We are at your disposal! Your contact for DMG MORI Full-Service.

Would you like more information about this product?
Contact your nearest DMG MORI branch.

All DMG MORI contacts/addresses
can be found at:

locations.dmgmori.com



myDMG MORI

The DMG MORI customer portal
for service optimisation

More service

Fast support and live status of your service requests

More knowledge

All relevant documents can be called up digitally

More availability

The direct line to a service expert with guaranteed
prioritized processing, registration in < 3 minutes

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